

ORANGEVILLE HYDRO LIMITED

Application for Residential Account

Date Customer's Responsibility Commences (Move-in Date): _____

Customer Name: _____

Co-occupant's Name: _____

Please Check which applies: Owner: _____ Tenant: _____

Service Address: _____

Mailing Address if different than Service Address: _____

Home Phone Number: _____ Business Phone Number: _____

Customer: Driver's License: # _____

Co-occupant: Driver's License: # _____

Customer: Name of Employer: _____ Work Phone No: _____

Co-occupant: Name of Employer: _____ Work Phone No: _____

The customer agrees to abide by the Distributor's Rules, Regulations and Conditions of Service, in effect and as amended from time to time.

The customer further agrees to:

1. Pay the Distributor for any electrical energy purchased through the Distributor as specified by the Customer or their agent. The customer or their agent agrees to pay all the related service and distribution charges and any other applicable charges at the location covered by this agreement from the date herein until such time as the customer no longer requires the service.
2. Commence payment upon receipt or by the date specified by the Distributor. A late charge will be administered on all accounts after this date.
3. Pay the Distributor sewage and water charges for the Town of Orangeville as applicable.
4. Pay all the accounts monthly according to the class rating of the service for such energy and service in accordance with the applicable Distributor rate schedule.

I agree to pay the security deposit required unless I provide a satisfactory letter of reference from a previous hydro utility or gas distributor with a minimum one-year credit history or provide a satisfactory credit check made at my own expense to have the account transferred to my name. I understand that if my payment history at any time is not acceptable I am required to pay a security deposit. I further understand that in the event of either non-payment of deposit or of my account, service may be terminated and not restored until payment is made in full including a charge for collections, reconnection, and a deposit (if not already collected). I will also inform Orangeville Hydro at least one week in advance of when I plan to vacate the above premises.

The undersigned consents to obtaining of credit and/or personal information as may be required at any time in connection with the credit hereby applied, any renewal or extension thereof and to the disclosure of any credit information concerning the undersigned to any credit reporting agency or to any person with whom the undersigned has or purposes to have financial relations.

I am of legal age and have the authority to bind this contract.

*This information is collected in accordance with the Ontario Energy Board Act, 1998 and the Personal Information Protection and Electronic Documents Act (PIPEDA) and will be used for the purposes of billing and collecting.
Deposit Refund policy available upon request.*

Customer's Signature

Date



CONSENT FORM FOR NEW CUSTOMERS

Orangeville Hydro Limited is pleased to be your provider of electricity distribution services. To provide you with a reliable source of electricity, Orangeville Hydro Limited needs to collect and use certain personal information about you. As of January 1, 2004 the federal legislation protecting your privacy requires that Orangeville Hydro Limited obtain your written consent to collect, use and disclose your personal information for identified purposes. We invite you to read this notice carefully to understand our policies and practices with respect to personal information.

The nature of personal information we collect may include:

- Information we receive from you such as your name, address, contact information and general financial, credit and reference information;
- Facts about your historical and current consumption of power;
- Information about your transactions with us, such as meter number, account number, account balances, payment history, and account activity;
- Identifying information, such as a driver's license.

Orangeville Hydro Limited uses the information we collect for the following purposes:

- To provide you with continuous electric service and to bill you for that service;
- To assist us in the collection of accounts;
- To respond to your inquiries about energy use and billing;
- To prevent fraud with respect to both you and our company;
- To meet legal and regulatory requirements.

Because of the structure of the electricity sector in Ontario, it may be necessary to share your billing and consumption information with third party billing and settlement agencies. For example, your billing and consumption information may be provided to a retailer with whom you have chosen to enter into a separate contract. Your information may also be disclosed or shared with other agencies or organizations as required by law or regulation.

We have developed and implemented a Corporate Privacy Policy for maintaining the confidentiality and security of your personal information. At any time, you have the right to request access to your personal information that we have collected and to request amendments to personal information about you to ensure its accuracy and completeness. To make a request for access to personal information we may have collected, disclosed or used about you or to request that your personal information be amended, please contact Ruth Tyrrell.

I have read and understood this statement of Orangeville Hydro Limited regarding the collection, use and disclosure of my personal information, and I hereby consent to have Orangeville Hydro Limited collect and use my personal information for the purposes stated above.

Signed

Dated